

Solstice Spa Care Guide

This is a basic operations guide for your spa pool. This will take you through the keys steps of running and maintaining your spa, if you have any questions regarding your water chemistry or care for your Solstice Spa, don't hesitate to visit us at 75 Blenheim Road, or get in contact via 0800 766 578 or christchurch@paramountpools.nz

We recommend your spa pool water should be drained and replaced with correctly balanced fresh water every 6-8 weeks to keep your spa sanitary and your chemistry within acceptable levels. Doing so will ensure long service and optimal performance from the spa pool and its equipment.

Draining your Solstice Spa

- Please ensure the power to spa is turned off before beginning to drain.
- Drain your spa water via drain valve located on the side of the spa pool cabinet.
- Give the inside of your spa shell a wipe down with an all-purpose cleaner, we recommend some diluted Spa Master Spa Kleen in a spray bottle and microfibre cloth.
- It is recommended to remove and give your spa filters to give them a thorough hose out fortnightly to remove any large debris
- When emptying your spa, you should take your filter(s) out, soak them in a bucket of clean tap water using Spa Master Cartridge Cleaner solution following the instructions on the bottle for the best results.
- Filters, if cared for properly, have a life expectancy of around 18-24 months, replacement filters are available from our Blenheim Rd showroom.
- Every 2nd water cycle we recommend treating your spa with Spa Master Spa Kleen prior to draining, this removes and in turn helps prevent the buildup of biofilm in the spa plumbing system keeping the impossible to reach places in the system clean and sanitary. Spa Master Spa Kleen is available in store at Paramount Pools.

Refilling your Solstice Spa.

- When refilling your spa, prior to re-installing the filter, it is strongly recommend filling the spa via the filter port in the bottom of the filter housing, this will assist you by pushing out any air that could cause an airlock inside the spa pump(s) and negate the need to bleed the pump(s).
- Once your spa pool is full turn on each pump individually to ensure water movement throughout spa, if you can hear the spa pump humming but no water is moving inside the spa, you will need to bleed the pump manually, by removing the cabinet door and locating the bleed screw on the pump in question to relieve the airlock – feel free to give us a call and we can talk you through the process.
- Refer to your personal Paramount Pools water test to accurately adjust water chemistry of the fresh water.

- When adding chemicals leave cover open and run your spa on its cleaning cycle, this 20min cycle is perfect for agitating the water to ensure chemical is dissolved properly.
- If you notice undissolved chemical on the spa shell stir the water to dissolve as staining can occur.
- Replace the spa cover and allow to heat to desired temperature.

Testing and Treating your Solstice Spa

We recommend testing your spa water at least once a week at home using the supplied dip-strip test kit.

During the waters 6–8-week life cycle, the spa water chemistry will likely need minor adjustments, which can be made by adding small amounts of chemical from your Spa Master Chemical Start Up Kit as required, refer to our Guide for Treating Spa Water Brochure for more information here.

As your Solstice Spa comes equipped with both Ozone and UV treatment systems pre-installed, the amount of Spa Master Super Chlor required will often be less than expected, especially after regular users break through the initial “cleansing” period where their bodies carry less residue than those that don’t spa regularly, similarly, when new users jump in the spa expect to add a little more to counter-act their effect on the water.

The best time to treat your Solstice Spa with sanitizer is at end of day or after final use for the day, that way the Spa Master Super Chlor can do its job and dissipate overnight ensuring your bathing in the least amount of sanitizer.

We do not recommend the use of silver-based products without the use of a chlorine or bromine-based sanitizer in Solstice Spas.

Silver is listed as a secondary sanitizer in the New Zealand Water Quality Standards, meaning it is not a standalone treatment for spa water, this is because among other reasons, it will not kill bacteria faster than they can multiply, and we have found these forms of treatment are often responsible for very poor water quality and subsequential equipment failure and in particular biofilm build up in plumbing systems.

If you are unsure on how to treat your Solstice Spa or feel you are getting unusual test results at home, we offer free instore digital water testing for your spa water, simply bring in a sample of your spa water and we will test it and provide the results and an explanation as to how and why the particular treatments are required.

Please note: Our digital water testing is a free service for you, but is completed at a cost to the business, therefore, we generally refuse to test water that is older than 6 weeks as it almost always requires replacing and is a waste of the testing equipment.

Cover and Cabinet Care

Your Solstice Spa cover is made from marine grade vinyl with a polystyrene insert for heat retention.

It is recommended to give the cover outer a clean with a vinyl protectant periodically to ensure the material remains supple.

The life expectancy of a spa cover is largely dependant on how it is cared for, a well-cared for cover should provide service for 5-7 years before requiring replacement.

Please do not allow pets or children to climb into the cover.

The composite cabinet can be washed with a light detergent if required.

Bluetooth Sound System

Your Solstice Spa comes with a Bluetooth sound system installed, to connect, ensure the spa is powered on, open Bluetooth on your mobile or other compatible device and search for H2O under discoverable or available devices.

Should the Bluetooth connection fail or be lost, it may be necessary to switch the power off to the spa for 10 seconds and re-power the spa to re-establish the connection.

Finally, please enjoy your Solstice Spa and if you have any further questions please don't hesitate to reach out, we'd love to hear from you!