

Terms & Conditions Of Solstice Spas Warranty

- **Warranties for Other Components.** The cabinet finish and filters are warranted to be free from defects in workmanship and materials at the time of delivery. All other spa components, including blowers, mechanical components, jets, diverter valves are warranted against malfunction due to defects in workmanship and materials for a period of three (3) years from the date of purchase.
- **Performance.** To obtain service in the event of a defect covered by this Limited Warranty, notify your Solstice Spa Dealer or Paramount Pools Christchurch as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, Paramount Pools or its designated service representative will correct the defect, subject to the terms and conditions contained in this limited warranty. If Paramount Pools determines that repair of the covered defect is not feasible, we reserve the right to instead provide a replacement spa equal in value to the original purchase price of the defective spa. The replacement spa warranty will be equal to the balance, if any, remaining on the original spa. In such an event, reasonable costs for removal of the defective spa, shipping costs for the replacement spa, delivery and installation of the replacement spa will be the responsibility of the spa owner.
- **Commercial Use Warranty.** Commercial use of spas will carry a six (6) month warranty period only, where warranty specifies longer.
- **Direct Sunlight Exposure.** It is the owner's responsibility to install or position the spa where exposure to direct sunlight is limited. Ideally, a pergola or shade sail will prevent possible over exposure of the acrylic shell to direct sunlight which may cause excessive temperatures to build up beneath the surface in excess of 120 degrees Celsius. Always keeping the cover on, when not in use, may prevent possible damage and warranty breach. Failure to comply will void warranty. Where the installation is in direct sunlight, liability is limited, and the warranty is not valid.
- **Exclusions.** This Limited Warranty is void if Paramount Pools or its designated representative determines that the Solstice Spa has been subjected to alteration, neglect, misuse or abuse, if any repair has been attempted by anyone other than Paramount Pools or its designated representative, or if failure is caused by accident, acts of God or any other causes beyond the control of Paramount Pools. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the Owner's Manual provided with the spa, including (but not limited to) the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for the insulating cover, any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. The spa owner accepts liability for repair work performed by anyone other than a designated Paramount Pools representative. Service access is the responsibility of the owner; failure to comply will limit warranty cover.
- **Inground Installation.** Paramount Pools will not be liable for any inground installation or damage caused by the installation of the spa. This Limited Warranty will extend to six months only, from the original date of purchase. Failure to use an authorised Paramount Pools installer will immediately void all warranties.
- **Limitations.** This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose. All warranty service must be performed by Paramount Pools or its designated representative. No agent, dealer, distributor, service company or other party is authorised by change, modify or extend the terms of this Limited Warranty in any manner whatsoever.
- **Disclaimers.** Paramount Pools and/or its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this Limited Warranty, including, without limitation, loss of use of the spa and cost for removal of defective product, even if Paramount Pools has been advised of the possibility of such damage. The liability of Paramount Pools under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this Limited Warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by Paramount Pools or its designated representative. This warranty is only extended to the original owner and only if purchased through an Authorised Paramount Pools Dealer. Transfer of ownership will immediately void all warranties.